

PATIENT SURVERY FEEDBACK 2022: Very Good or Excellent Scores

98%

Appointment Booking Process

Instructions to find Ultracardiac

87%

99%

Reception Staff Manner

98%

Clinical Staff Explanations

99%

Clinical Staff Manner

General Positive Comments

"None at all. Keep up the good work. The service and staff are outstanding"

"Very pleased with the attention from reception, to treatment room. Well done all!"

"Highly professional, thank you. Reception staff- outstanding, clinical staffs explanation of procedures - first class. Without doubt would recommend. "

"-Sonographer- was wonderful with Mum- Mum has Dementia"

Constructive Feedback

"It should be made clearer that the Scott building is a fair way from the main building"

"Wifi for patients. Improved parking - very few spaces"

"More restful background music would be much appreciated - current radio programme is intrusive and not restful (lots of chatter, aiaaales)"

