

# Ultracardiac Ltd Statement on Covid-19 (Coronavirus)

Due to the current Covid-19 (Coronavirus) epidemic that we are facing, Ultracardiac Ltd are committed to ensuring that our patients and business partners are informed of all measures that we are taking as healthcare provider to reduce the risk of the virus spreading further.

Our primary objectives and values remain for the health, safety and wellbeing of both our patients and staff, and to ensure a safe continuation of service.

We are seeking and following the advice and guidance that is being issued by the National Health Service, the UK Government and other professional entities, and in this rapidly changing climate, we are being dynamic to ensure that this is kept to date.

**Our services remain open for all referral types and scheduled appointments are going ahead as planned. Government guidelines clearly state that attending medical appointments is both necessary and essential to safeguard current and future NHS services.**

To promote the health, safety and wellbeing of our patients and staff, here are some of the precautions we are currently taking:

- All patients are triaged prior to their appointment via a telephone call to ensure they are not symptomatic, or at risk of being symptomatic. Your temperature will also be taken at the door before being allowed into any of our clinics.
- The buildings are restricted **only** to patients and staff, unless a chaperone is **absolutely essential** then they will be asked to wait away from the building.
- We have modified our clinic scheduling so that patients come into as little contact with others as possible.
- We have increased our use of Personal Protective Equipment, and social distancing is being implemented wherever possible.
- Our information on handwashing has increased, and there are plenty of hand sanitisers and single-use tissues available in our clinics.
- All patients and visitors are required to wear a face mask / covering to the clinic.
- Our waiting facilities are extremely limited so please ensure your transport home is arranged for no more than 25 minutes after your appointment time. We may not be able to offer you somewhere dry and warm to wait unfortunately.

**If you are unable to meet any of the guidelines laid out above then please contact us prior to the appointment so we can discuss this with you and ensure that your needs are met**

**01752 875665**

If you have any further concerns, then please don't hesitate to contact us for further discussion. We understand this is a stressful and worrying time for everybody and would be more than happy to help where we can.

This statement will be reviewed as an ongoing process and all updates published on [www.ultracardiac.co.uk](http://www.ultracardiac.co.uk) – **we ask you check the website for our most up to date statement before attending your appointment.**

This statement was updated on 19<sup>th</sup> November 2020. If you have any queries relating to Covid-19 Coronavirus please contact us at [info@ultracardiac.co.uk](mailto:info@ultracardiac.co.uk); call us on 01752 875665 or via the "contact us" form and we will get back to you as quickly as possible.