

Ultracardiac Ltd Statement on Covid-19 (Coronavirus)

Due to the current Covid-19 (Coronavirus) epidemic that we are facing, Ultracardiac Ltd are committed to ensuring that our patients and business partners are informed of all measures that we are taking as healthcare provider to reduce the risk of the virus spreading further.

Our primary objectives and values remain for the health, safety and wellbeing of both our patients and staff, and to ensure a safe continuation of service.

We are seeking and following the advice and guidance that is being issued by the National Health Service, the UK Government and other professional entities, and in this rapidly changing climate, we are being dynamic to ensure that this is kept to date.

Our services are now open for all referral types, and we will offer all patients an appointment. However, *you do not have to accept the appointment*. Whilst we are taking every precaution, we understand that these are difficult times. If you wish to postpone your appointment, then **please contact us and let us know**.

To promote the health, safety and wellbeing of our patients and staff, here are some of the precautions we are currently taking:

- All patients are triaged prior to their appointment via a telephone call to ensure they are not symptomatic, or at risk of being symptomatic. Your temperature will also be taken at the door before being allowed into any of our clinics.
- The buildings are restricted only to patients and staff, unless a chaperone is absolutely essential then they will be asked to wait away from the building.
- We have modified our clinic scheduling so that patients come into as little contact with others as possible.
- We have increased our use of Personal Protective Equipment, and social distancing is being implemented wherever possible.
- Our information on handwashing has increased, and there are plenty of hand sanitisers and single-use tissues available in our clinics.
- **In line with new guidance, we kindly request that all patients and visitors wear a face covering to the clinic. This does not have to be a surgical mask – a homemade fabric covering, or scarf will suffice.**

We recommend anybody with any concerns relating to Covid19 to refer to the latest NHS111 guidelines which can be found: www.nhs.uk/conditions/coronavirus-covid-19/

If you have any further concerns, then please don't hesitate to contact us for further discussion. We understand this is a stressful and worrying time for everybody and would be more than happy to help where we can.

This statement will be reviewed as an ongoing process and all updates published on www.ultracardiac.co.uk – **we ask you check the website for our most up to date statement before attending your appointment.**

This statement was updated on 29th July 2020. If you have any queries relating to Covid-19 Coronavirus please contact us at info@ultracardiac.co.uk or via the "contact us" form and we will get back to you as quickly as possible.