

Ultracardiac Ltd Statement on Covid-19 (Coronavirus)

Due to the current Covid-19 (Coronavirus) epidemic that we are facing, Ultracardiac Ltd are committed to ensuring that our patients and business partners are informed of all measures that we are taking as healthcare provider to reduce the risk of the virus spreading further.

Our primary objectives and values remain for the health, safety and wellbeing of both our patients and staff, and to ensure a continuation of service happens for as long as is appropriate to do so.

We are seeking and following the advice and guidance that is being issued by the National Health Service, the UK Government and other professional entities, and in this rapidly changing climate, we are being dynamic to ensure that this is kept to date. **We have made the decision to postpone all routine appointments for patients aged 70+ for the foreseeable future.**

Our services remain open for any referrals deemed clinically urgent, and to patients who are not over the age of 70, however if you have been specifically advised to self-isolate by the NHS then **you do not need to attend this appointment at this time.** Whilst we are taking every precaution, we understand that these are difficult times. If you wish to postpone your appointment, then **please contact us and let us know.**

To promote the health, safety and wellbeing of our patients and staff, here are some of the precautions we are currently taking:

- All patients are triaged prior to their appointment via a telephone call to ensure they are not symptomatic, or at risk of being symptomatic.
- The building is restricted only to patients and staff, unless a chaperone is absolutely essential then they will be asked to wait away from the building.
- Patients are being asked to wait in their car until they are collected and taken straight to their scan.
- We have increased our use of Personal Protective Equipment, and masks can be worn if requested, and social distancing is being implemented wherever possible.
- Our information on handwashing has increased, and there are plenty of hand sanitisers and single-use tissues available in the clinic.

Our efforts in working alongside the NHS during this challenging time are heightened, so unfortunately, we are not able to offer any of our private cardiac services at the moment.

We recommend anybody with any concerns relating to Covid19 to refer to the latest NHS111 guidelines which can be found: www.nhs.uk/conditions/coronavirus-covid-19/

If you have any further concerns, then please don't hesitate to contact us for further discussion. We understand this is a stressful and worrying time for everybody and would be more than happy to help where we can.

This statement will be reviewed as an ongoing process and all updates published on www.ultracardiac.co.uk – **we ask you check the website for our most up to date statement before attending your appointment.**

This statement was updated on 25th March 2020. If you have any queries relating to Covid-19 Coronavirus please contact us at info@ultracardiac.co.uk or via the "contact us" form and we will get back to you as quickly as possible.